

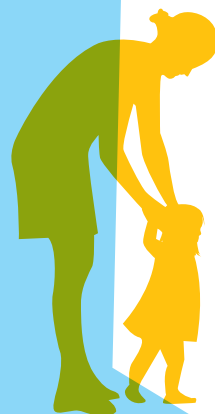
**Social Welfare Law**



**Duncan Lewis**  
Giving people a voice

# **Protect your rights and get the services you need.**

**Community Care, Housing  
and Welfare Benefits**



**Legal Aid Specialists**

[www.duncanlewis.com](http://www.duncanlewis.com)

# Community Care

Get the care you are entitled to receive.

**We are all aware that social services departments are under constant strain. As a result it can be difficult to obtain the services you are supposed to receive. While we cannot change the funding system, we can guide you through the process to help you receive the support and care you need.**

Community Care deals with the care people receive in their own homes, institutional accommodation or from health and housing services.

Our Community Care department offers assistance to help access social care services for those who are not receiving the care they deserve. We believe the most vulnerable members of society are entitled to satisfactory services from institutions and organisations that are there to help.

With a legal team currently consisting of four dedicated specialists, the strength of the Duncan Lewis Community Care department lies in its unrivalled knowledge and experience. Duncan Lewis is amongst a handful of firms who have been awarded a Legal Services Commission franchise for Community Care work.

## Services

We help people access the social services, housing and healthcare they are entitled to, including services for:

- Asylum Seekers
- Children
- Elderly people
- HIV Patients
- Rape Victims

and those facing:

- Alcohol / Drug Abuse Problems
- Brain Injuries
- Chronic Health Problems (people of any age)
- Disabilities
- Mental Health Problems

## Reviews and Reassessments

- Charges for Residential & Nursing Home Care
- Joint Working, Information & Planning
- Non-Residential Community Care Services
- Residential & Nursing Home Accommodation

## Health service and home adaptation

- Disputes
- Home Adaptations
- National Health Service Continuing Care
- National Health Service Provision

You can find more information about our Community Care team and the services they provide, by contacting us directly on our telephone number 020 7923 4020 or by visiting our website at [www.duncanlewis.com](http://www.duncanlewis.com)

## Heads of Department



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# Housing

Whether tenant or landlord, know your legal rights.

**Our Housing team provide guidance for landlords and tenants on all housing issues. We are highly experienced at finding solutions to your housing issues and aim to address cases quickly and effectively.**

We can guide you in any matter or issues arising with local housing authorities, housing applications, tenants, landlords, ownership, repairs and many more. This department also regularly represents clients in the courts, ensuring they receive the highest quality assistance throughout their case.

## Services

Our Housing department has solicitors who are capable of dealing with the most complex of situations as well as more straightforward cases including:

### Landlord & Tenant issues

- Defending Claims for Disrepair
- Defending Unlawful Eviction Claims
- Notice Seeking Possession
- Repossession & Representation at Court
- Unfair Terms Contract
- Unlawful Eviction & Injunctions

You can find more information about our Housing team and the services they provide, by contacting us directly on our telephone number 020 7923 4020 or by visiting our website at [www.duncanlewis.com](http://www.duncanlewis.com)

## Heads of Department



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## Possession Proceedings

- Alternative Accommodation
- Defending all Possession Claims
- Harassment
- Housing Benefits Issues
- Rent Arrears Issues
- Right to Buy
- Service Charge Disputes
- Security of Tenure
- Squatters Rights & Adverse Possessions
- Succession Rights

## Disrepair, Allocation & Transfer

- Allocation of Permanent Accommodation
- Claims made by the Tenant(s) Against the Landlord
- Enhancing Points
- Overcrowding

## Homelessness

- Homelessness Applications
- Judicial Review to secure Temporary Accommodation
- Reviews Against Council Decisions
- Temporary accommodation pending a homelessness application appeal to the County Court against council decisions

# Welfare Benefits

If you are entitled to benefits, claim what is rightfully yours.

**At Duncan Lewis we understand the rules regarding welfare benefits are complicated. Constant changes to the welfare system make it hard for applicants to receive their fair share.**

Our Welfare Benefits team can explain what benefits you should be entitled to receive. If you are unemployed, disabled, on a low income or unable to work due to illness or an accident, then we may be able to assist you.

If you instruct us, we will be able to assess your eligibility for benefits. Our advisors are aware of all current rules so you are given your correct amount.

Duncan Lewis specialises in advocacy and representation before all types of social security tribunals and appeals. We also represent clients before the Social Security Commissioners and higher appeal courts. Where necessary we can take judicial review proceedings.

We have had amazing success in helping clients in problem situations. We are proud of achieving results that have a positive effect in improving our clients lives. By contacting our Welfare Benefits team you could find yourself financially better off.

## Services

Let us help you in any of the following types of benefits:

- Appeals before the Social Security Tribunal, Disability and Medical
- Appeals Tribunal
- Backdated Claims for Benefits
- Benefit Fraud
- Benefits for Asylum Seekers (NASS)
- Carers Allowance
- Children's Tax Credit
- Crisis Loans / Hardship Payments
- Disability Living Allowance Appeals
- Employment & Support Allowance
- Housing / Council Tax Benefit
- Incapacity Benefit
- Income Support
- Job Seekers Allowance
- Maternity Pay
- Reviews/Appeals
- Social Fund Loans / Community Care Grants
- Working Tax Credit

## Heads of Department



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You can find more information about our Welfare Benefits team and the services they provide, by contacting us directly on our telephone number 020 7923 4020 or by visiting our website at [www.duncanlewis.com](http://www.duncanlewis.com)

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### Hackney

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### Harrow

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### Lewisham

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### Romford

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### Shepherds Bush

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**Duncan Lewis**  
Giving people a voice

We use the word 'partner' to refer to a shareowner or director of the company, or an employee or consultant who is a lawyer with equivalent standing and qualifications. A list of directors is displayed at the company's registered office address, together with a list of those persons who are designated as partners.